

## Dr. Coulson New Patient Information: Question and Answer

Thank you for your interest in joining my practice.

Below please find some answers to some commonly posed questions about how to navigate the rostering process.

### 1. How do I schedule my initial appointment with Dr. Coulson?

Prior to being able to schedule your initial appointment with Dr. Coulson, all prospective patients will need to complete the **Patient Intake Form** and return it to Dr. Coulson's office by:

- a) Returning it in person to the West End Family Practice, 30 45<sup>th</sup> St. South, Unit 2, Wasaga Beach, Ontario, L9Z 0A6, Monday –Friday from 9:30am - 1:00 pm and 2:00-5:00 pm

**\*Please bring your health card when you drop off your form\***

- b) Faxing it to 705-429-9588
- c) Mailing it to West End Family Practice, 30 45<sup>th</sup> St. South, Unit 2, Wasaga Beach, Ontario, L9Z 0A6

If forms are hand delivered you may receive an appointment date at that time. Otherwise you will be called on your **primary phone number** with an appointment date. Intake appointments will be provided on a first come first serve basis based on the date the intake form is received.

### 2. Where can I get a patient intake form?

Intake Forms are available at :

- a) Georgian Bay Family Health Team Website: [www.gbfmt.ca/dr-coulson/](http://www.gbfmt.ca/dr-coulson/)
- b) West End Family Practice, 30 45<sup>th</sup> St. South, Unit 2, Wasaga Beach, ON
- c) IDA Pharmacy, 30 45<sup>th</sup> St. South, Unit 1, Wasaga Beach, ON
- d) Same Day Health Care Clinic- 186 Erie St #100a, Collingwood, ON
  - Hours provided below

### 3. Why is this intake form needed?

Dr. Coulson needs to know your past and current medical issues to be able to provide safe and comprehensive care. The intake form will NOT be used to screen patients.

### 4. When will Dr. Coulson start seeing patients?

Dr. Coulson will start seeing patients in Fall 2017.

### 5. Will Dr. Coulson address my medical problems at the intake appointment?

No. The purpose of the intake appointment is to discuss your health and personal history but will not address current medical issues. Dr. Coulson will book a follow-up appointment if you have any current medical needs.

**6. I am scheduled for an intake appointment with Dr. Coulson, but I have a medical concern right now. Can Dr. Coulson see me before my intake appointment?**

No. Dr. Coulson is unable to provide you with medical care before she sees you for your intake appointment. If you have any medical issues before your intake you may get help at the following locations:

- a. Collingwood After Hours Clinic,  
186 Erie St #100a, Collingwood, ON L9Y 4T3  
Monday – Friday - 5:00-7:45 pm  
Saturday/Sunday- 9:00-11:45am
- b. Collingwood Same Day Clinic:  
186 Erie St #100a, Collingwood, ON L9Y 4T3  
Mon-Fri 9:30 am-1 pm, 2 pm-4:30 pm  
\* Closed holidays \*
- c. TeleHealth Ontario at 1866-797-0000
- d. Collingwood General and Marine Hospital - Emergency  
459 Hume St, Collingwood, ON L9Y 1W8

**7. Where will Dr. Coulson's office be located?**

Dr. Coulson is joining Dr. Bowman, Dr. Boyd, and Dr. Holloway at the West End Family Practice,  
30 45<sup>th</sup> St. South, Unit 2,  
Wasaga Beach, Ontario, L9Z 0A6

**8. I have other questions about Dr. Coulson's rostering process. Where can I get information?**

You can call Dr. Coulson's rostering phone number **705-445-6869** and leave a voicemail. All calls will be returned within one week.

This is not a line to address any urgent or non-urgent medical concerns.